MEMORANDUM

TO: John McKee
Vice Chancellor for Academic Affairs

FROM: Karen Muraoka
Director, UH Center Maui

SUBJECT: 2009-10 UH Center Program Review

December 10, 2010

Thank you for your patience. Enclosed find our program review document. To summarize, we increased our unduplicated headcount by 10% compared to the prior year. Our target was a 4% increase target and was based on the UH System Strategic Outcomes target of a 3-6% increase. In terms of headcount, we went from 278 to 307.

Please feel free to call me at x 527 should you have follow-up questions or need additional information.

Mahalo nui for your support.
# UH Maui College

**UNIVERSITY OF HAWAI’I CENTER**

**2009-10 ANNUAL PROGRAM REVIEW**

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I. INTRODUCTION

A. Background, Mission, and Vision

UH Center Background

The University of Hawai‘i Center (UH Center) at UH Maui College is a Board of Regents instituted program that facilitates intercampus cooperation and serves as a receive site for bachelor’s and graduate degrees (see Center website at: uctrmaui.hawaii.edu).

The Center does not confer credits or degrees, but brokers agreements for the delivery of accredited bachelor’s and graduate programs to Maui County sites. After commitments are obtained, the UH Center provides local support services to sustain students in these programs. The conceptual flow of students through the Center is illustrated in figure 1, the UH Center Pathways Flowchart.

UH Center Mission

The mission of the UH Center is to provide Maui County residents access to a selection of bachelor’s and graduate degrees.

UH Center Vision

The UH Center vision is to enrich the lives of Maui County residents by offering local access to bachelor’s and graduate degrees that increase the educational capital of the state. It is the aim of the Center to increase program participation and completion of students, particularly low-income and those from underserved regions (UH Strategic Outcome #2). We strive for programs offerings that:

• are reasonable in cost and accessible county-wide,
• are comparable in quality to UH on-campus programs,
• use innovative delivery methods and a curricular design geared toward meeting the needs of non-traditional students, and
• build inter-institutional partnerships comparable to University Centers across the nation (see Appendix B in 2001-2006 Comprehensive Program Review).
Figure 1. UH Center Degree Pathways Flowchart
(Adapted from page 4 of “MCC 2006-07 Getting Started” Brochure)
Table 1 below is an updated listing of the 35 UH programs--fourteen bachelor’s programs, nine post-baccalaureate certificate programs, and eleven master’s programs—currently facilitated by the UH Center. Annually, an average of 65 Maui county residents have earned bachelor’s and graduate credentials from UH Center facilitated programs since 1997.

<table>
<thead>
<tr>
<th>Distance Education Degrees and Certificates Available on Maui</th>
<th>WebLinks</th>
<th>UH Campus</th>
<th>Cohort or Open</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUSINESS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BA, Business Admin., Accounting (ACC)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Business Admin., General Business Admin. (GBUS)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Business Admin., Marketing (MARK)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>MBA, Master of Business Admin.</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>MHRM, Master of Human Resource Management</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>Graduate Certificate in Professional Accounting</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>PUBLIC ADMINISTRATION</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BA, Public Admin., Disaster Prep &amp; Emergency Mgmt (DP EM)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Public Admin., General Public Admin. (PUBG)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Public Admin., Health Care Admin. (HCAH)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Public Admin., Justice Admin. (JAD)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>Certificate, Disaster Preparedness &amp; Emergency Mgmt (DP EM)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>EDUCATION</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BA, Social Sciences, Early Childhood Education (ECED)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BEd, Elementary Education</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>MA, Indigenous Language and Culture Education</td>
<td>[link]</td>
<td>Hilo</td>
<td>Cohort</td>
</tr>
<tr>
<td>Kahuaewaaloa Indigenous Teacher Education</td>
<td>[link]</td>
<td>Hilo</td>
<td>Cohort</td>
</tr>
<tr>
<td>MED, Curriculum Studies, Middle Level Emphasis</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>MED, Educational Technology</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>MED, Special Education</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>Post-Bacc Certificate in Special Education (PSCSE)</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>Post-Bacc Certificate in Secondary Education (PSCSE)</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>Post-Bacc Secondary Teacher Education Program (CD-STEPS)</td>
<td>[link]</td>
<td>Hilo</td>
<td>Open</td>
</tr>
<tr>
<td>HOSPITALITY INDUSTRY</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certificate, Travel Industry Mgmt, Hotel &amp; Resort Mgmt (TIM)</td>
<td>[link]</td>
<td>Manoa</td>
<td>Open</td>
</tr>
<tr>
<td>SOCIAL RELATIONS / HUMAN SERVICES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MSW, Master in Social Work</td>
<td>[link]</td>
<td>Manoa</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Interdisciplinary Studies, Human Relations in Orgs (BAHS)</td>
<td>[link]</td>
<td>Manoa</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Psychology (subject to space availability)</td>
<td>[link]</td>
<td>Hilo</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Social Sciences, Applied Track (BASS)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Social Sciences, Early Childhood Education (ECED)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Social Sciences, Political Science (POLS)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>Certificante, Substance Abuse and Addictions Studies (CSAASS)</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>INFORMATON AND COMPUTER SCIENCES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MUSC, Master of Library &amp; Information Science</td>
<td>[link]</td>
<td>Manoa</td>
<td>Open</td>
</tr>
<tr>
<td>BA, Information &amp; Computer Sciences</td>
<td>[link]</td>
<td>Manoa</td>
<td>Open</td>
</tr>
<tr>
<td>Grad Cert, Telecommunication &amp; Info Resource Mgmt (TRIM)</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>MEDICAL and HEALTH CARE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MS, Rehabilitation Counseling</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
<tr>
<td>Certificate, Health Care Admin.</td>
<td>[link]</td>
<td>West O'ahu</td>
<td>Open</td>
</tr>
<tr>
<td>RN to BSN, Nursing</td>
<td>[link]</td>
<td>Hilo</td>
<td>Cohort</td>
</tr>
<tr>
<td>MS, Nursing</td>
<td>[link]</td>
<td>Manoa</td>
<td>Cohort</td>
</tr>
</tbody>
</table>

The UH Educational Centers are components of an emerging systemwide learning network supported by Board of Regents (BOR) policy, the UH System and UH-MC strategic plans, and continuing advancements in information and communication technologies. The Centers are representative of the functional and organizational changes the system and campuses are evolving through in order to meet statewide needs and adapt to the new communication technologies.
The UH Center is also the institutional unit responsible for facilitating cooperation and partnering with external bachelor’s and graduate programs. In addition to its needs assessment and planning responsibilities, the Center provides a broad range of support services (e.g., local point-of-contact; classroom scheduling; publicity and recruitment; library, proctoring, Web, and videoconferencing services).

B. UH Center Administration, Faculty, and Staff

The UH Center is comprised of 3.00 FTE core staff consisting of the director, a secretary, and two half-time Administrative, Professional and Technical (APT) support positions. APT position hiring freezes have hampered program improvement in the areas of data reporting and analysis, as well as our web-based communication interfaces.

The Center also funds 2.50 FTE support positions that are located in their functional units. These positions include a librarian, counselor, quarter-time Molokai APT support position, and proctors trained by the UH-MC Learning Center.
<table>
<thead>
<tr>
<th>Name</th>
<th>Title/Rank/ FTE</th>
<th>UH Center Service</th>
<th>Credentials and Qualifications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Core Staff:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Karen Muraoka</td>
<td>Director, M05, 1.00 FTE</td>
<td>14 years</td>
<td>BA, MBA; 27 years UH service</td>
</tr>
<tr>
<td>Liane Koga</td>
<td>Secretary, SR14, 1.00 FTE</td>
<td>4.5 years</td>
<td>AS, BS; 20 years UH service</td>
</tr>
<tr>
<td>Vacant</td>
<td>APT Support, PBB, 0.50 FTE**</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vacant</td>
<td>APT Support, PBB, 0.50 FTE**</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Casual Hire Staff:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Diane Petropulos</td>
<td>APT Support, PBB, 0.50 FTE</td>
<td>Interim Casual Hire</td>
<td>MEd Educational Administration</td>
</tr>
<tr>
<td><strong>Distributed Staff:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lillian Mangum</td>
<td>Librarian, C3C11, 1.00 FTE</td>
<td>19 years</td>
<td>BA, MLIS; 18 years UH service</td>
</tr>
<tr>
<td>Colleen Shishido</td>
<td>Counselor, C2C11, 1.00 FTE</td>
<td>12 years</td>
<td>BA, MA; 16 years UH service</td>
</tr>
<tr>
<td>Sue Hasegawa</td>
<td>Molokai APT Support, PBA, 0.25 FTE</td>
<td>4.5 years</td>
<td>BA, MLIS</td>
</tr>
<tr>
<td>Learning Center Proctor Pool</td>
<td>Hourly, 0.25 FTE</td>
<td>Casual Hires</td>
<td>AA minimum</td>
</tr>
</tbody>
</table>

**Subject to hiring freeze.**
C. Student Learning Outcomes (SLOs)

UH Center SLOs were developed in terms of prospective students having the awareness and knowledge to contact the UH Center for:

- information on what programs are available at a particular location,
- advising services,
- assistance with applying for a program and registering for classes, and
- assistance with needs for library, testing, and other support services.

In addition, once students are admitted into a program and enrolled in courses, the SLOs focus on student enrollment and graduation measures:

- the number of high-demand degrees offered through the Center,
- the number of course registrations per term,
- the number of classified, unduplicated students headcount, and
- the number of graduates per academic year.

UH Center goals, objectives, and proposed SLOs for the 2007-2011 comprehensive review period are listed in Table 3 below. However, with ongoing systemwide strategic plan outcome discussions, Banner SIS changes, and discussions regarding assessment objectives, definitional challenges, and metrics, the UH Center Director and staff are re-evaluating the relevance and feasibility of the additional metrics indicated in Table 3. Remote-site relevant metrics for student retention, satisfaction, and completion are under discussion. Also under discussion are graduate and employer satisfaction metrics (e.g., did we bring in the right program whose graduates will be needed by local employers?).

Our UH Center Collaboration Group discussions for the academic year 2008-2009 resulted in the implementation of a “Contacts Report” to track the number of inquiries handled by our group. The 2009-10 report in the appendix reflects a total 1,966 inquiries handled by our group.
Table 3. UH-MC Strategic Plan Goals and Objectives and Their Relationship to UH Center Goals, Action Strategies, and SLOs

<table>
<thead>
<tr>
<th>UH-MC Strategic Plan Goals and Objectives</th>
<th>UH Center Goals</th>
<th>UH Center Action Strategies</th>
<th>UH Center Student Learning Outcomes (SLOs)</th>
<th>2009-10 UH Center Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal 2: A Learning, Applied Research, and Service Network</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Objective 2.1.5: Maximize opportunities for students to enroll and transfer among campuses in order to achieve their educational objectives in a timely manner.</td>
<td>Continue offering bachelor’s and graduate degrees at Kahului campus; extend offerings to UH-MC outreach sites.</td>
<td>Coordinate with UH-MC VCAA Office, UH-MC Ed Center Coordinators, UH Center Directors, and sending campus representatives to support program delivery to Kahului campus and UH-MC outreach sites.</td>
<td>Average number of graduates per year will increase. UH Center unduplicated headcount enrollment will increase.</td>
<td>Number of academic year (AY) 2009-10 graduates totaled 69 the average number of graduates remains at +4% from previous comprehensive review period. AY 2009-10 average headcount of 307 increased by +10% from the previous year.</td>
</tr>
<tr>
<td></td>
<td>Improve UH-MC transfer rate into UH Center programs.</td>
<td>Coordinate with UH-MC VCAA Office to make available a 2-3 year schedule of lower division</td>
<td>Number of students transferring into UH Center brokered programs will increase.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Average number of graduates per year will increase. UH Center unduplicated headcount enrollment will increase.

Last year’s MS Access database report was replaced with a SARS report in which the UH-MC Counseling Department has documented the individuals.
<table>
<thead>
<tr>
<th>Increase awareness of UH Center program offerings and optimize enrollment.</th>
<th>offerings aligned with upper division entrance and prerequisite requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work with faculty, counselors, and support services staff to identify and track UH Center pre-majors and increase the number of students receiving lower division advising support in preparation for transfer into UH Center Programs.</td>
<td>Number of UH-MC transfer credentials awarded (i.e., AA/AS/AAS) will increase.</td>
</tr>
<tr>
<td>See also objective 1.1.6 below.</td>
<td>Number of students transferring into UH Center programs will increase. Retention of pre-major students will increase.</td>
</tr>
<tr>
<td>Increase marketing, advertising, and needs assessment activities.</td>
<td>See also objective 1.1.6 below.</td>
</tr>
</tbody>
</table>

Number of UH-MC programs seen by their staff.

Number of UH-MC transfer credentials awarded (i.e., AA/AS/AAS) will increase.

Number of students transferring into UH Center programs will increase. Retention of pre-major students will increase.

UH-MC Counseling Department reported that they advised 130 prospective UH Center students (38% increase from last year).

UH-MC Distance Librarian reports 21 presentations were made for UHH, UH Manoa, and UHWO students.

Number of contacts increased by 8% from 1,821 in 2008-09 to 1,966 in 2009-10 (see appendix).

Developed new print media templates to visually brand UH Center and update content (postcard mailer, flyer, newspaper ads, email announcement shell).
<table>
<thead>
<tr>
<th>Objective 2.1.7: Cooperate as appropriate, with other higher education institutions to provide high quality educational services to the county and to the state through such programs as the UH Center.</th>
<th>Continue planning and logistical support services for delivery of high-demand programs: Business, Education/Teacher Certification, Computer Science, Natural Resources, Social Work.</th>
<th>Continue to work with sending program representatives, UH Center Directors, UH-MC VCAA Office and Outreach Center Coordinators, and UH Systemwide representatives and advisory groups, to plan new and return program delivery.</th>
<th>Number of degree programs offered on a multi-year schedule will stabilize and increase. Number of programs offered on a predictable, cyclical basis will increase.</th>
<th>High-demand programs (BA Business Admin, MBA, Teacher Certification, MSW) continue on a cyclical basis through 2013. MSW offered at Lanai Education Center for the first time. UH Center facilitated a new external degree partnership program agreement for a BS in General Agriculture between Oregon State University and UH-MC.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal 1: Educational Effectiveness and Success</strong></td>
<td>Routinize scheduling of lower division prerequisites, recruiting, advising, and support services activities in support of students in bachelor’s and graduate programs.</td>
<td>Coordinate with UH-MC VCAA Office, UH-MC Education Center Coordinators, academic support and student services support staff, and sending campus representatives to provide continuing upper division and</td>
<td>Survey results will indicate an increase in the number of prospective students who are able to: 1) contact UH Center and UH-MC Education Centers and learn what programs are available at a</td>
<td>MRTC-Kihei survey results utilized to modify scheduling of classes. Night classes added and day classes removed from scheduled based on survey findings. Support services assessment survey development and implementation deferred until staffing available.</td>
</tr>
<tr>
<td>Objective 1.3.2: Implement educational program review, assessment, and learning outcomes to evaluate and improve student learning.</td>
<td>Implement program review and assessment activities.</td>
<td>Comprehensive program review scheduled for the period AY 2007-11. Conduct annual reviews thereafter.</td>
<td>UH Center degree offerings and support services will be adjusted based on program review recommendations.</td>
<td>Programs offered increased to 35 UH programs (an increase of 1 programs from the prior year) -- 14 bachelor’s programs, 9 post-baccalaureate certificate programs, and 11 master’s programs.</td>
</tr>
<tr>
<td>---</td>
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</tr>
<tr>
<td></td>
<td>Expand data reporting and enrollment management activities.</td>
<td>Work with Banner SIS staff, UH-MC Institutional Researcher, UH-MC Student Services staff, and sending campus representatives to develop student tracking (i.e., completion) reports.</td>
<td>UH Center services and planning activities are adjusted based on enrollment and tracking reports.</td>
<td>New “Contacts Report” implemented (see appendix).</td>
</tr>
</tbody>
</table>
II. QUANTITATIVE INDICATORS FOR ANNUAL REVIEW

A. Occupational Demand

1. Table 4 below is our 10/31/2009 analysis of the 2004-14 Ten-year Projection for Fastest Growing Occupations in Maui County (see: State of Hawaii Department of Labor and Industrial Relations www.hiwi.org website). It indicated that the majority of job opening trends identified in the previous comprehensive program review still stand. Demand for business, education, health care, social services, and teacher certification credentialing programs continues. These are largely career-related workforce credentialing programs.

The listing of UH Center facilitated degrees in the “Relevant UH Center Degree Offerings” column indicates that the UH Center offers access to most of the four-year and graduate degree programs needed by Maui County residents to meet educational requirements for jobs requiring bachelor’s or higher preparation in the top 75 occupations. Occupational categories without any entries in that column do not require bachelor’s or higher level educational preparation.
Table 4. 2004-14 Fastest Growing Occupations in Maui County – Top 75 Occupational Titles
(Ranked by Number of Projected Job Openings – Revised 10/31/2009)

<table>
<thead>
<tr>
<th>Occupation</th>
<th>Est. Year through Proj. Year</th>
<th>Est. Year Employment</th>
<th>Proj. Year Employment</th>
<th>Change in Jobs</th>
<th>% Change</th>
<th>% Growth Rate</th>
<th>Relevant UH Center Degree Offerings (Occupations without entries do not require Bachelor’s or Higher Level Preparation)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1  Home Health Aides (In Demand)</td>
<td>2004 - 2014</td>
<td>210</td>
<td>350</td>
<td>140</td>
<td>66.7</td>
<td>6.7</td>
<td></td>
</tr>
<tr>
<td>2  Producers and Directors</td>
<td>2004 - 2014</td>
<td>40</td>
<td>60</td>
<td>20</td>
<td>50</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>3  Network Systems and Data Communications Analysts</td>
<td>2004 - 2014</td>
<td>40</td>
<td>60</td>
<td>20</td>
<td>50</td>
<td>5</td>
<td>Graduate Certificate in Telecommunications &amp; Information Resource Management, MS ICS</td>
</tr>
<tr>
<td>4  Pharmacy Technicians</td>
<td>2004 - 2014</td>
<td>120</td>
<td>170</td>
<td>50</td>
<td>41.7</td>
<td>4.2</td>
<td></td>
</tr>
<tr>
<td>5  Tile and Marble Setters</td>
<td>2004 - 2014</td>
<td>50</td>
<td>70</td>
<td>20</td>
<td>40</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>6  Metal Workers and Plastic Workers</td>
<td>2004 - 2014</td>
<td>50</td>
<td>70</td>
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C. Metrics for Academic Year 2009 - 2010

1. Number of Classified, Unduplicated Student Headcount
   Fall 2006 / Fall 2007 / Fall 2008 / Fall 2009 = 284 / 263 / 287 / 306
   Spr 2007 / Spr 2008 / Spr 2009 / Spr 2010 = 244 / 283 / 269 / 307

2. Number of Course Registrations per Term
   Fall 2006 / Fall 2007 / Fall 2008 / Fall 2009 = 610 / 589 / 660 / 407
   Spr 2007 / Spr 2008 / Spr 2009 / Spr 2010 = 491 / 557 / 576 / 377

3. Number of Degrees and Certificates Awarded
   Academic Year 2006-2007 = 44
   Academic Year 2007-2008 = 94
   Academic Year 2008-2009 = 66
   Academic Year 2009-2010 = 69
   Four-year Average = 68

   **Summer 2010 data not confirmed at time of writing this report.

III. Analysis of Program

A. Significant Program Actions

Given the front-end recruiting and advising preparatory activities needed two to three semesters in advance of a student’s actual enrollment in bachelor’s and graduate programs, the following graph and table illustrate an increase in unduplicated headcount enrollment correlated with the filling of both half-time APT positions (both positions were filled circa 2008-2009).
1. APT Positions Vacancies

The restrictions on filling our half-time APT support positions directly impact the provision of services to students and our public. Instructional videoconferencing and proctoring activities have increased, and with continuing staff shortages, community recruiting and marketing activities have been deferred. Casual hires and student employees have been hired as interim measures. However, the same productivity levels, especially with respect to pre-admissions advising and proctoring duties, cannot be sustained.
over the long-run without the commitment, expertise, and professionalism and that permanent hires provide.

2. Marketing and Branding Activities

We continued to produce UH Center print materials (see appendix for examples) during the 2009-2010 year. Less funding from the UH System OVPPAP was available as the original budget was reduced by 50% and the remainder was repurposed towards beta development of STAR self-advising modules for distance learning students.

For the 2010-11 year, these activities will continue:

- web and newspaper advertising (e.g., Facebook page)
- informational meetings and community events
- recruiting tables
- print brochure and flyer distributions

3. Equipment Replacement and Technical Support Services

Computer replacements were completed for PCs beyond economical repair in Laulima 108 increasing the classroom seat capacity in that room.

The old H.323 IPELA unit was repurposed for use as a mobile videoconferencing unit and allows us to use staff offices as small videoconferencing classrooms for 2-3 students. This additional capacity is helping us to meeting an increasing number of requests for videoconferencing support.

A Help Desk, a need identified in the 2006-07, 2007-08, 2008-09 program reviews, is still needed to provide UH Center students early evening and weekend walk-in notebook and laptop support. It seems one has materialized this fall 2010 semester.

The MRTC videoconferencing control room is in need of total replacement. Toward the end of this fall 2010 semester, unpredictable failures resulting in three days of canceled instruction occurred. The equipment there is beyond economical repair, so we will be examining the feasibility of replacing that equipment.

4. Intercampus Partnerships

A degree partnership agreement with Oregon State University, which had been in discussion since 2007, was signed in Spring
2010. The UH Center is the facilitator for the BS in General Agriculture program. We hope this partnership provides access to our residents (at most a few students a year) who cannot leave this community to pursue that degree.

B. Strengths and Weaknesses

1. Strength: Providing Access to Locally Unavailable Programs

The UH Center, Maui, continues to lead the UH system in terms of the numbers of program facilitated (35 programs), the numbers of continuing students served and the numbers of credentials awarded.

Synergies between the UH Center and the UH-MC Education Centers have improved. The Hana Education Center now supports students in the MSW program. The Lahaina Education Center continues to support NIMBA students. The Lanai Education Center has assisted with helping a few of their residents earn teaching credentials. The Molokai Education Center enjoys continued success moving students who complete bachelor’s programs into master’s and post-baccalaureate certificate programs.

2. Weakness: Brand Recognition

Gains have been made and work continues on marketing and branding activities as described in section A.2.

IV. ACTION PLAN

A. Plans for 2009-10

For the 2009-10 academic year, the primary UH Center goals are to:

- Continue planning, support services, and marketing/recruitment activities and working with UH-MC Education Center coordinators.
- Hire and train APT staff.
- Replace our webpage with an interactive blog platform like Wordpress.
- Develop new video streaming marketing segments for UH Center website.
• Test new metrics focusing on recruitment and pre-admissions advising activities.

• Continue working with counseling department to improve the student transfer rate into UH Center facilitated programs.

• Continue replacement of outdated equipment and equipment beyond economical repair (e.g., MRTC Control Room).

• Explore adult experiential learning credits and the best practices associated with that evaluative process.

B. Budget for 2010-11

As discussed in this annual review narrative, personnel turnovers and hiring freezes have precluded stable staffing of our program. We look forward to hiring permanent employees. Basic operational support activities, marketing, recruitment, and urgent equipment replacement activities are planned and budgeted for the 2010-11 year.
APPENDIX A

Spring 2010
UH Center Commencement
Documents
SPRING 2010 COMMENCEMENT LISTING

UNIVERSITY OF HAWAI‘I CENTER
Process a Ceremony Honoring
University of Hawai‘i Graduation Candidates

Maui Beach Hotel
Elkin Rainbow Room
Friday, May 15, 2010, 5:30 p.m.

PROCEEDURAL
WELCOME
Mr. Kazuo Nakamura, Director
UNIVERSITY OF HAWAI‘I CENTER, MAUI

INTRODUCTIONS
Dr. Clyde Malakunas, Chancellor
UNIVERSITY OF HAWAI‘I MAUI COLLEGE

SPEAKER
Ms. Helen Zukia-Holuda
CULTURAL PROGRAMS DIRECTOR, MAUI ARTS & CULTURAL CENTER

GRADUATION CANDIDATES’ ADDRESSES
Yolanda McClure, Bachelor of Science, Nursing
Katherine E. Goodspeed, Bachelor of Arts, Business Administration
Glenis Kamakazi McLean, Bachelor of Arts, International Studies
Linda Sears, Professional Nurse Certificate, Secondary Education
Ryan V. Garcia, Master of Education, Educational Technology
Michael Pomar Reiley, Doctor of Philosophy, Electrical Engineering

SYMBOLIC CONFERRING OF DEGREES

CLOSING

RECESSIONAL

STUDENTS HONORED

BACHELOR OF ARTS, INTERDISCIPLINARY STUDIES (MĀNOA)

*Crystal Ab Bing
*Alexandria Anilao
*Pakita Anu
*Lauren Besser
*Kari Campbell
*Glenis Kamakazi McLean
*Glenis Kamakazi McLean
*Alexandra Weir

BACHELOR OF EDUCATION, ELEMENTARY (MĀNOA)

*Lisa Katherine Chin
*Lauren Fawley
*Karehowa Pundt
*Kaila M.L.K. Yamada

POST-BACALAUERATE CERTIFICATE, SECONDARY EDUCATION (MĀNOA)

*Candace Worster

POST-BACALAUERATE CERTIFICATE, SPECIAL EDUCATION (MĀNOA)

*Betsy Price

STUDENTS HONORED

BACHELOR OF SCIENCE, NURSING (MAUI)

**Christine McClure
**Rebecca Williams
**Rebecca Williams

BACHELOR OF ARTS, BUSINESS ADMINISTRATION (WEST O‘AHU)

*James Naka
*Pamela Monge
*Charisse Mauho
*Lisa Marie K. Pakui
*Melanie Phillips
*Allied Pratt
*Christopher Stemen
*Michael M. Ventosa

BACHELOR OF ARTS, SOCIAL SCIENCES (WEST O‘AHU)

*Stacie Anile
*Lisa Beck
*Keli Kepa
*Lov эти K. Muelo
*Makilani N. Monsen
*Kahilu M. Namayaya
*Jade Jay Wilson

*Cumulative grade point average of 3.0 or higher as of Fall 2009

2009-10 UH Center Program Review
APPENDIX B

Other Supporting Documents
# UH Center Contacts Report

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MAKENA BEACH & GOLF RESORT
5400 Makena Alanui, 874-1111
Mau Sunset Luau, 5 to 8 p.m. Tuesdays. Cost is $90 for adults, $40 for children 6 to 12, children 5 and younger are free; $10 extra per person for premium seating.

WAILEA BEACH MARriott RESORT & SPA 3700 Wailea Alanui, Wailea, 879-1922 or 661-5907
Capricorn Events presents an oceanfront luau, Hohua'ula (Return to the Sacred Lands) from 5 to 8 p.m. Monday, Thursday, Friday and Saturday. Cost is $94 for adults, $43 for children 6 to 12; free for children 5 and younger.

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Merika Hunter
UH Hilo
'09, BA Psychology

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The county could afford not to make it a priority to pursue delinquencies.

"Now it's a question of what's fair," she said. "The rest of us that pay our taxes are subsidizing the ones that don't." The county is also increasing efforts to collect on other past-due accounts, such as landfill fees, she said.

The county sent about 8,000 letters in September to landowners who receive agricultural assessments on their property taxes, asking them to confirm they are really using their lands for agriculture, said Real Property Tax Division Chief Scott Tenuya.

Properties that receive an agricultural assessment are assessed an artificially low estimated value that significantly reduces what the owners pay in taxes.

"Based on the responses thus far, it is apparent that a very large segment of the owners who were previously receiving the benefits of agricultural use assessments could not, in fact, validate, verify or prove that they were entitled to that benefit," Tenuya said.

But the move has some landowners who feel they are entitled to the agricultural assessment anxious that the county may not agree.

They worry the county's definition of "agriculture" is too subjective, relying on individual inspectors to decide whether a property fits their idea of a farm.

"It's totally up to them," said Haiku resident and property owner Greg Bue, who currently receives the agricultural assessment on four properties. "I'm concerned about - if they want to get tough - how they're going to start defining things."

Since the definition in the

sold the trees to nurseries and landscapers a few at a time over the years. The trees are planted in rows, but he doesn't weed or cut the grass between them, so he was unsure if the property would qualify.

"A lot of people are expressing concern," said Dave DeLeon of the Realtors Association of Maui. "They're not sure what the criteria's going to be."

DeLeon, also a Haiku resident, said his longan tree is currently producing fruit, and he sells the surplus to local markets. Earlier in the summer, his lychee tree produced several hundred pounds of fruit, which he sold out of his car.

"It doesn't pay for your mortgage, but you can make some money," he said. "But will they identify that as a farm? That's the unknown part of this thing."

Tenuya said the county wasn't changing any requirements for landowners, just asking them to report how they were actually using their land.

"If they are receiving an ag benefit but they are not in active agriculture, they should not be receiving that benefit," Young said.

The Finance Department has a similar effort under way to identify nonresidents who are incorrectly receiving the homeowner tax rate and recalculate them into a higher category.

The county's lowest property tax rate - and other benefits, such as a $300,000 exemption and access to the circuit-breaker tax credit - is reserved for the more than 25,800 taxpayers in the homeowner class, people who use their property as their primary residence.

But the Property Tax Division identified 436 landowners currently receiving the homeowner rate whose mailing addresses to 358 taxpayers earlier this year, warning them that their accounts were at least three years old and delinquent.
in place — a project on hold — is stalled. Ra-sos are being held up over how to interpret the code, which deals with developments that do not conform to one of the three zoning categories. The lot is zoned for hotels, but the project is in limbo.

The planning Commission project and approved hotel is stalled. Works said it cannot proceed until there are two new hotels on the island.

VO's appeal did not provide a Powai-Mokolai and Lanai planning commissioners in August, county Director of Public Works Milton Arakawa presented some hypothetical examples of the difference between requiring "conformance" with all land use designations for subdivisions, or requiring "consistency." Neither term is defined in the County Code.

But conformance has been taken by the Department of Public Works to mean that an applicant must have designations that conform to the same category in all the levels of government review. These include state land use classification, county general plan designation, county community plan designation and county zoning.

For example, consider an owner who wants to build a hotel. He has state urban, public/quasi-public community plan designation and county R-1 residential zoning. All three allow for schools, but since R-1 is not PQ-P (the zoning set up for schools), the application is not in conformance with all the way through, and subdivision will not be allowed. (If the owner doesn't need to subdivide, he can go ahead and build.)

Or, consider a person who wants to build a single-family house. He has state urban, community plan single-family and A-2 apartment zoning. A-2 allows for single-family houses, but because it does not

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**By HARRY EAGAR**

Staff Writer

WAIIKUKU — In presentations to the Maui, Molokai and Lanai planning commissions in August, county Director of Public Works Milton Arakawa presented some hypothetical examples of the difference between requiring "conformance" with all land use designations for subdivisions, or requiring "consistency." Neither term is defined in the County Code.

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For example, consider an owner who wants to build a school. He has state urban, public/quasi-public community plan designation and county R-1 residential zoning. All three allow for schools, but since R-1 is not PQ-P (the zoning set up for schools), the application is not in conformance with all the way through, and subdivision will not be allowed. (If the owner doesn't need to subdivide, he can go ahead and build.)

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Continued from Page 9

woman behind the label – a work of art that she makes up as she goes along. In French with English subtitles.

“Couples Retreat” PG-13, 2:09, Maui Mall Megaplex, ends tonight at Front Street Theaters. Stars (and co-writers) Vince Vaughn and Jon Favreau head the cast in this comedy about four unhappily married couples, who head for a paradise island retreat to patch things up. Along for the ride are Malin Akerman, Kristin Davis, Jason Bateman, Kristen Bell, Paizon Love and Kali Hawk. Despite erotic yoga lessons and lots of drinks with umbrellas in them, most of the married folks wish they were in the singles retreat on the other side of the lagoon — especially after the mandatory couples counseling begins. Peter Billingsley directs in a thoroughly predictable direction, with lots of product placement instead of humor, as the audience provides the automatic laugh track.

“Disney’s A Christmas Carol” PG, 1:51, Maui Mall Megaplex (3-D and 2-D), Kukui Mall 4 and Lahaina Wharf Cineplex. Ebenezer Scrooge is a role made in movie heaven for Jim Carrey, and techno-wiz director Robert Zemeckis adds motion capture and 3-D effects to jazz up Charles Dickens’ evergreen holiday classic. The results are reportedly eye-popping, adding to the faithful adaptation of Dickens’ original tale of the miser who comes to his senses after visits from several frightening ghosts one Christmas Eve. Gary Oldman and Colin Firth lead the supporting cast along with Cary Elwes, Robin Wright Penn, Bob Hoskins and Fionnula Flanagan, many in multiple roles this week’s box-office winner.

It’s Showtime

Times in the movie ads are subject to change on the weekend. It’s a good idea to call the theater, just to be sure. For showtimes at Lahaina Wharf Cinemas, Front Street Theaters and Maui Mall Megaplex call 249-2222 or check www.gohollywood.com.

“The Fourth Kind” PG-13, 1:53, Kaahumanu 6 and Front Street Theaters. Milla Jovovich plays a psychological researcher in a remote Alaskan village investigating peculiar disappearances and other strange behavior on the part of the

Continued on the next page

INFORMATIONAL MEETINGS

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homeless, said Darlene Hein, director of community services at the Waikiki Health Center, which offers outreach for the homeless islandwide. "It's going to be a really tough year."

The disappointing numbers come three years after the state kicked off a massive, multimillion-dollar effort to address a homeless crisis that forced thousands to set up camp in beaches and parks and garnered national headlines. Advocates say the state was just starting to make real progress in moving those people - many pushed into homelessness by rising rents - into housing when the economic downturn hit and spending on programs stalled.

At the same time, they say, need for services grew. Advocates say many of the new homeless have exhausted their savings and are not seeing benefits after losing work hours or being laid off, and are going to homeless shelters as a last resort. Homeless service providers statewide have said they're seeing more people - and being forced to turn some away.

Last month, there were 1,664 singles and 480 families on waiting lists for shelters statewide, according to the Hawaii Public Housing Authority's homeless programs branch.

"It's an outrage that people who have worked so hard find themselves sleeping in their vans with their kids," said Utu Langi, an advocate for the homeless and the program manager of Next Step, the state's homeless shelter in Kakaako. Langi said many of the new people coming into the shelter are families or singles who have lost jobs and can no

12 percent of shelter users:
- Some 61 percent of sheltered adults had lived in Hawaii for at least a decade.

- About 30 percent of sheltered adults were working full or part-time.

The report is based on data from 44 shelters.

The fiscal year 2008 figures are based on data compiled from 41 shelters.

The three shelters not counted in 2008 are small transitional facilities. Onlookers and study authors say they wouldn't account for the increase of 520 people in shelters statewide.

The report also provides data on the long-term homeless, or those who have been homeless for a year or more or had four or more episodes of homelessness in the past three years. And it found that 31 percent of those at shelters and 31 percent of those who have accessed outreach services are experiencing long-term homelessness.

Of the long-term homeless who were in shelters, 22 percent were under 12 years old and 6 percent were between 13 and 17.

Meanwhile, about one-third of the long-term homeless in shelters had a disability.

Sylvia Yuen, Center on the Family director and a co-author of the study, said it is important to understand more about the long-term homeless since they cost the state more than those homeless for shorter bouts.

"If we did something about these chronically homeless resources that we provide for the homeless would be drastically reduced," she said.

\$1.45 million straightening of Hansen Road will improve safety.

But luckily, it's been some time since a serious accident occurred on the roadway, said Council Member Joe Pontanilla, whose residency seat is Kahului.

COUNTY

IN BRIEF

Kaho'olawe panel nominees sought

WAILUKU - Hawaiian groups have until Tuesday to nominate someone to fill a Native Hawaiian organization representative seat on the seven-member Kaho'olawe Island Reserve Commission.

Organizations must submit a resume, application and cover letter on behalf of the nominee. The letter should detail a nominee's qualifications, such as familiarity and/or connection with Kaho'olawe and expertise to fulfill the commission's strategic plan, including preparing for eventual transfer of the reserve and its management to a sovereign entity.

The three-page application form is available online at kahoalaweb Hawaiian government and must be signed by the applicant. Send materials by Tuesday to Kaho'olawe Island Reserve Commission, Attention: Ka'o'nohi Lee, 811 Kolu St., Suite 201, Wailuku 96793, or e-mail to cmlee@kicr.hawaii.gov.

The governor will appoint a commissioner from a list of nominees submitted by Native Hawaiian organizations.

Kihei library has two programs

KIHEI - Kikei Public Library will offer two free children's programs Friday and Saturday in the library's storytelling room.

The Friday program will be a special "Furlough Friday" offering. Peter and Melinda Wing will present "Hang Noodles From Your Ears . . ." at 1 p.m., featuring riddles, jokes, tongue-twisters and stories to celebrate language. Peter Wing is a veteran teacher, storyteller and musician. Melinda Wing is a longtime librarian, storyteller and musician.

The Saturday program will begin at 10:30 a.m. and will feature "Magic With Al Loha" with Lahaina resident Al Ulman, a professional magician.

Meetings set on distance learning programs

KAHULUI - Students interested in getting degrees through distance learning can learn about two programs at information sessions this week.

Candace Wheeler, the University of Hawaii-Hilo distance learning coordinator, will meet with people interested in getting a teaching certificate at the secondary level, starting at 6 p.m. Tuesday at Maui Community College, Laulima 102.

She can also answer questions about other UH-Hilo programs, including nursing and psychology.

There will also be an information session on how students can earn bachelor's degrees from UH-West Oahu without leaving Maui, in programs such as disaster preparedness and emergency management, health care administration, business administration or early childhood education. The session starts at 6 p.m. Wednesday in MCC Laulima 225.

For information, call the University Center, Maui at 984-3525, e-mail ucr Maui@hawaii.edu or visit the Web site uctcmnai.org.
Robert Layman, 72

Robert “Bob” William Layman, 72, of Kihei, died Nov. 17, 2009, at his residence under hospice care.

A memorial service and scattering of ashes will be held at 9 a.m. Nov. 29 on the lawn at Kihei Surfside. A casual potluck will follow. Ballard Family Mortuary assisted with the arrangements.

Mr. Layman was born Aug. 20, 1937, in Pittsburgh. He was a property manager. He is survived by his wife, Elizabeth “Betty” Phelan Layman; three sons, Robert (Barbie) Layman, Jr., William (Missy) Layman and Douglas (Eliza) Layman; a daughter, Jordan (Bruce) Layman Criston, two stepsons, David (Teresa) Wardrop and Michael Wardrop; a stepdaughter, Tracy (Michael) Wardrop Gittings; a brother, Richard Layman; a sister, Jane Layman, and 16 grandchildren.

Charlene Maskell, 64

Charlene “Char” Maskell, 64, of Kahului, died Nov. 8, 2009, at her residence.

Services will be held at a later date. Nakamura Mortuary is assisting with the arrangements.

Ms. Maskell was born May 13, 1945, in Portland, Ore. She was a retired public relations worker.

She is survived by three daughters, Holly (Troy) Zabka, Mia Schlinger and Jade Schlinger, a brother, Dean Maskell; and one grandchild.

Thomas Matsuda, 84


Private services were held. The family requests no koden. Nakamura Mortuary assisted with the arrangements.

Mr. Matsuda was born Aug. 29, 1925, in Lahaina. He was a retired Maui County mechanic.

He is survived by his wife, Harriet Matsuda; a son, Andrew Matsuda; a daughter, Annelle (Ron) Tamanaha; two brothers, Taka Matsuda and Satoru Matsuda; and one grandchild.

Katherine Nakama, 69

Katherine Kimie Nakama, 69, of Kula, died Nov. 18, 2009, at her residence under hospice care.

Private services were held. Nakamura Mortuary assisted with the arrangements.

Ms. Nakama was born April 18, 1940, in Honolulu, the daughter of Tadashio and Kiyoko Kimie. She was a retired public relations worker.

She is survived by her husband, Robert M. Nakama; two sons, Tadashi Nakama and Ken Nakama; a daughter, Karen Nakama; a sister, Takako Nakama; and three grandchildren.

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Windward Oahu bowling alley to close

KAILUA, Oahu (AP) — The only nonmilitary bowling alley on Windward Oahu is shutting down, meaning avid bowlers on that side of the island will have to travel 20 miles or more each way to indulge in the sport.

The owners of Pali Lanes in Kailua plan to close the venerable bowling alley on Dec. 18, two weeks before its 50-year lease is up.

General Manager Jean Tamala says the business is no longer financially feasible because fewer leagues are signing up to compete in the bad economy.

The closure will leave Oahu with only two private bowling alleys, Aiea Bowl in Aiea and Leeward Bowl in Pearl City.

 Civilians can use the lanes at the Marine Corps base in Kaneohe Bay, but some regular bowlers say gaining access to the base is time-consuming.

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Graduates realize ‘anything is possible’

Mother, daughter celebrate accomplishments, one another

I don’t know how my mom did it. ... work. ... school. She’s the mom.”

— Jocelyn Kaikala Hu’eu, graduating high school senior

By CLAUDINE SAN NICOLAS
Staff Writer

This month, within a week of Mother’s Day, one mom and her daughter will celebrate graduation — for both of them. Sunnie Kaikala Hu’eu, soon to be receiving her master’s degree, and Jocelyn Mo’iwale Kala’iaka Hu’eu, a graduating high school senior, give credit to the woman who was there when it all began: their mother and grandmother, Eve Kaikala.

“If it weren’t for my mom, none of this would be possible,” 41-year-old Sunnie Hu’eu said of Kaikala, 67. “I hold her in high esteem.”

After three years of study, sometimes working alongside her 17-year-old Jocelyn, Sunnie Hu’eu has earned a master’s in social work through the University of Hawaii Maui Center.

See GRADS, MOMS on Page A5

JOCELYN and SUNNIE KAIKALA HU’EU

The morale, the support I get is wonderful. I owe a lot to my mom.”

— Sunnie Kaikala Hu’eu, mom soon to be receiving master’s degree

CRAFTY AFFAIR AT SEABURY HALL
71 receive degrees through UH Center

Seventy-one students received higher-education degrees Friday from the University of Hawaii through the UH Center on Maui.

The graduates included engineer Michael Reiley, who received the first doctorate in engineering awarded through the UH Center program.

Reiley and five other engineers at the firm Trec Enterprises had to improve their professional credentials but could not afford to leave their jobs on Maui to enroll in graduate school. The group approached the University of Hawaii College of Engineering for assistance in establishing a learning program on the island.

Kumu hula Hokulani Holt Padilla was commencement speaker at the ceremony in the Maui Beach Hotel Eilearn Ballroom.

The UH Center offers distance learning options to students who want to work toward bachelor’s degrees, post-graduate certificate and graduate degree programs from other campuses in the UH system.

Graduates for 2010 were:

**UH-West Oahu**
- Bachelor of Arts, Business Administration: Jan Alejandro, Kristina Cabott, Janelyn Cepac, Katherine Gortremen, Jessica Jacinto, Meaghan Jacobson, Glen Kelly, Shannon Kino, Rosemane Magbag, Pamela Miyagawa, Chevelle Moniz, Lisa Marie

**UH-Manoa**
- Bachelor of Arts, Interdisciplinary Studies: Gaselle Ah Sing, Pierre Bumsberg, Poinea Cambon, Margaret Campbell, Alison Jamman, Mattie Kahahiko-Kaeo, Glenn McLean, Iliahi McLean, Jamaica Ransom
- Bachelor of Education, Elementary: Lisa Chinn, Laine Pasion, Kauwhehe Pundyk, Lisa Yamada
- Post Baccalaureate Certificate-Special Education: Stacy Price
- Master of Education, Special Education: Edrian Apo, Laurel Latham, Jaccara Lewellen Pania, Fred Lomso, Laree Mowat, Pacheco, Davina Villaño, Renee Wood
- Master of Human Resource Management: Rossol Critchlow, Jennifer Egan, Tracy Fujitani, Julianna Fatone, Tracie Takatani, Yuan Xu
- Master of Social Work: Marisa Chin, Madeline Colon, Sunnie Hua, Malissa Matsumura, Casey McLain, Lauren Wilson
- Doctor of Philosophy, Electrical Engineering: Michael Reiley

**Piltz enters race for Maui County mayor**

**WAILUKU** — Retired electrical contractor Ransom “Randy” Piltz filed papers Thursday to run for mayor of Maui County.

Piltz recently ended a five-year term on the state Land Use Commission and previously served five years on the Maui Planning Commission. He said he would focus on housing and jobs as the top issues in his campaign.

“People need work, they’re unemployed right now,” he said. “We’re struggling. Everybody’s struggling. We need a new vision.”

Piltz also said he would oppose increasing real property taxes.

In other races, two-term legislator and Democrat Joe Bertram III filed Thursday for re-election to the state House District 11 seat, which encompasses South Maui. He faces Kihei resident Susan “Netra” Halperin, who announced Friday that she had filed papers to enter the race as a Democrat. Former Maui police Capt. George Fontaine has already entered the race as a Republican.

Piltz joins Maui County Council Member Sol Kaho‘oalalahale and Kula resident Ori Kopelman as the only candidates to file to run for mayor in what is potentially expected to create a crowded field.

Seven other candidates have taken out nomination papers indicating their interest in running, including former Mayor Alan Arakawa and Wailuku planner Chris Hart. Mayor Charmaine Tavares also has said she plans to seek re-election.

Piltz wasn’t intimidated.

“There’s only two people who’ve filed besides me,” he said. “There’s a bunch of people who have taken out papers. Are they serious? If so, why haven’t they filed?”

Piltz, 71, ran the electrical contracting business started by his father until 2007, then worked as a consultant for Ledcor Construction and is now retired.

He lives in Wailuku and is widowed with two grown children.

Tavares said that Piltz told her he was planning to run.

“It’s getting to be a crowded field, but I think it’s a sign of the times,” she said. “When the economy’s down, there’s a lot of people wanting to get into the action.”

She said it was healthy for Maui County to have such a diverse group of candidates offering themselves for public service.

“Randy’s bid for the mayoral seat is one more indication of dissatisfaction and a need for change in the current administration,” Kaho‘oalalahale said in a written comment.

Arakawa said he welcomed Piltz to the race.

“I’m glad people are paying attention. With so many candidates filing, it’s an obvious sign the current mayor is not doing a very good job, and she’s vulnerable,” he said. “It’s good for me.”
T MAUI
J5 Front St., Lahaina, 667-6506
an cuisine and the music and
Aoteaoa and Samoa. 6 to 9
adults, $80 for children 12
.
JI RESORT
Kaanapali, 661-1234
au, 5 to 8 nightly; cost is
ages 13 to 20, $49 for chil-
d for ages 5 and younger, $61
Hawaii driver’s license.
“Cirque Polynesia,” 7 p.m.
r and show packages start at
tama’aina, military and keiki
www.CirquePolynesia.com

JAU AT SHERATON MAUI
9 Kaanapali Parkway, Kaena-
offers a spectacular voyage
7th dances of Tahiti, Fiji, Tu-
more. Every Monday and
on June 4 to Aug. 13, 5:30 to
tuits, $43 for children (chi-
), $10 more for preferred seat-
667-1998
t with award-winning presen-
tation of traditional Hawaiian music, hula and crafts,
5:15 to 8:15 nightly. Cost is $92 for adults, $62 for
children 12 and younger, plus tax.
ROYAL LAHAINA RESORT
2780 Kekaa Drive, Kaanapali, 661-3611
Royal Lahaina Luau features songs and dances from
Tahiti,” Hawaii and Samoa. Gates open at 5 nightly.
Cost is $75 for adults, $36 for children 11 and
younger for the show and buffet dinner. Ask about the
free kids program.

WESTIN MAUI RESORT & SPA
Kaanapali Parkway, Lahaina, 661-2992
‘Wailele Polynesian Luau is presented
oceanfront, weekly, at sunset at the Aloha
Pavilion. Entertainment includes music and
dance in Hawaii and Polynesia. Cost for
premium seating (first four rows) is $125
for adults, $80 for children ages 5 to 12.
General seating is $105 for adults and $65
for children. Children 5 and younger are
free with an adult. Reservations required.

SOUTH MAUI
MAUI POLYNESIAN LUAU
Aston Maui Lu Resort, 575 S. Kihei Road,
Kihei, 879-5881, ext. 7715 or 7715.
New Polynesian Revue features live enter-
tainment, crafts, fire and knife dancing and
more, 5 to 8:30 p.m. Friday through Sunday.

MAKENA LUAU AT MAKENA BEACH &
GOLF RESORT
5400 Makena Alanui, 875-5828
Makena Luau presented by Tahu Productions offers a
window into the traditions and customs of the Pacific
Islands with music and dance of Hawaii, Tahiti, Fiji
and New Zealand, beginning at 5 p.m. Mondays and
Saturdays. Cost is $95 for adults, $49 for children 5
to 12, children 4 and younger are free, $15 extra per
person for premium seating; show only is $39 per
person.
A Higher Education Is Closer Than You Think

UH Hilo Distance Learning Informational Session
June 17, 2010; 6:00 p.m.
Laulima Room 102
(UH Maui College Campus)
Bachelor’s in Communication, Nursing, Psychology
Secondary Education Teaching Certification
Master’s in Indigenous Language and Culture Education

A UNIversity Center, MAUI
A University of Hawai‘i Education Center
Kahului (808) 984-3525 • Kihei (808) 875-5979
ucctrmaui.hawaii.edu

MAUI IN Haiku. This month’s class will feature a 90-minute introduction to The Beatles followed by approximately 15 minutes of gazing. $8 at the door. For details, call 875-8820.

T Yoga class. Man will present an intermediate yoga teacher training. Monday to Thursday, 6:30 a.m. to 10:45 a.m. daily. Fees: $250. For details, call 283-4123.

Orchestra. The Maui Youth Philharmonic Orchestra will host a week of classes at Summer Music 2010 from 8 a.m. to 6 p.m. Monday to Friday. The orchestra will be open to all levels of players. For information, visit www.mauiyouthphil.org.

Massage open house. The Maui Academy of Healing Arts will host an open house from 3 to 4 p.m. today at 310 Ohukai Road in Kihei. In addition, Linda Lopez will teach "Temple Style Lomilomi Massage" from 6 to 8 p.m. Sundays, Mondays and Wednesdays, and 8:30 a.m. to 12:30 p.m. Saturdays, June 26 to July 17. Cost is $425. For details, call 879-4266.

Bible school. Calvary Chapel South Maui will present its free "Vacation Bible School" from 6:45 to 8:15 p.m. Monday to June 18. Ages 3 to 12 are welcome. To register, call 874-9238 or visit www.calvarymaui.com.

Healings session. Braco will present a three-day group healing session titled "The Gaze of Miracles" at The Studio Maui in Haiku. The class will feature a 90-minute introduction to The Beatles followed by approximately 15 minutes of gazing. $8 at the door. For details, call 875-8820.

Vegetarian Society. Rory Freedman, a

PROARTS presents A NEW MUSICAL FRACTURED FAIRYTALE
going to have times in the sto-
arch Englehart, 
that kind of sto-
eas in ‘Jane 
active, mys-
who heroine 
thing almost 
with.
It enhances 
ones, who’s 
ooks on her 
and Jacob 
like fire 
story, people 
says much of 
is that he’s a 
beautiful but 
got this sense 
makes Aang 
chases, lots of 
y. He goes to 
school over and over so he’s so-
plicated, educated. Compared to 
Jacob he’s very calm, very well-
read, very clean-cut.
Jacob, meanwhile, is more im-
pulsive, more spontaneous, and 
comes from a poorer community 
on the reservation.
“He was probably going to be a 
mechanic... before he found out he 
was a werewolf. He’s hulky and 
hairy as opposed to being a clean-
cut, elegant figure, so you have the 
physical contrast.”
But as Team-Edward member 
Marianne Evensen of Norway 
points out, “There’s no happily-
ever after for all of them if she 
chooses Jacob. He can’t make her 
immortal, and then Edward’s un-
happy, and then Jacob’s unhappy 
when she dies.”
Evensen, a 35-year-old delivery 
manager who’s been attending 
“Twilight” conventions while vis-
itng the United States, thinks peo-
ple on Team Edward probably tend 
to be hopeless romantics, like her.
“Everlasting love is something I 
strive to live for. I don’t want to 
change friends all the time. I don’t 
want triangles. (Jacob) comes in as 
an outsider and makes Bella conf-
used.”
But she added: “I find both of 
them hot, though.”

Noah Ringer plays the heroic Aang in a scene from “The Last 
Airbender.”

These are Maui Scene Editor 
Rick Chatenever’s mini-re-
views, excerpts of wire serv-
vice reviews and previews provided by other sources.

Opened Wednesday

“Twilight Saga: Eclipse” PG-
13, 2:19, Maui Mall Megaplex, 
Front Street Theatres and 
Kukui Mall 4.
It’ll be a battle of the heart-
throbs as Team Edward and 
Team Jacob fans converge for 
this third installment of the vamp-
ire series. Bella (Kristen Stew-
art) once again finds herself sur-
rrounded by danger as Seattle is 
raided by a string of mysteri-
ous killings and a malicious 
vampire continues her quest for 
revenge. In the midst of it all, 
she is forced to choose between 
her love for Edward (Robert Pat-
tinson) and her friendship with 
Jacob (Taylor Lautner) — 
knowing that her decision has 
the potential to ignite the strug-
gle between vampire and were-

Continued on the next page
ble Me’ is cool-looking but slight

TomUniversal is story. There’s just

thing to “Despicable Me,” and

at becomes glaringly obvious

hen you compare it to this sum-

mer’s “Toy Story 3” in particu-

lar Pixar movies in general, where

ory is paramount.

Here, the look of the film is what

akes it stand out amid the glut of

imr cartoons. The characters are

ute in their weirdness, down to

u’s shaggy, growling dog. Even

he trio of spunky orphans crucial to

u’s latest diabolical plan — Mar-

o (Miranda Cosgrove), Edith (Dana

aier) and Agnes (Elise Fisher) —

re adorable in an unusual way.

The scene-stealers, though, are

he Minions: tiny, yellow, pill-

haped creatures with one eye and

ometimes two who carry out Gru’s

ey deeds. At least, they try. But

hey’re also super-cute: bouncing

ground, reveling in mischief and

babbling to each other in their own

gibberish. If “Despicable Me” had

ave come out closer to Christmas, Min-

ions probably would have made

great stocking stuffers.

The movie starts out promisingly

ough. Directed by Pierre

Coffin and Chris Renaud and writ-

en by Ken Daurio and Cinco Paul

(from a story by Sergio Pablos), it

oves along breezily with slapstick

ergy and a multitude of sight-

gags.

The heavyset Gru, with his

hunched carriage, indeterminate

Eastern European accent and envi-

ronmentally unfriendly vehicle,
hatches a plan to steal the moon.

Who cares that doing so will throw

Earth out of whack? He figures this

is the best way to compete with

ector (Jason Segel), a hyperactive,

ay, up-and-coming villain whose retro-

cool hair resembles a boutique hotel.

But Vector has the shrink ray

Gru needs to zap the moon down to

manageable size, so he adopts the

trio of plucky young orphans and

send them into the house under the

guise of selling cookies as a means

of gaining access. He also gets

ome vague help back at his own

evil-doing compound from his eld-

erly assistant, Dr. Nefario, whose

earing problems lead to some un-

fortunate mix-ups. (Russell Brand

ovices the character in a surprising-

ly understated way, which isn’t

the best use of his comic persona.)

aturally, the girls will melt

tu’s icy heart, especially as it be-

omes more apparent (through a se-

ries of sweetly sad flashbacks) that

his villainy is a reaction to his im-

ossible-to-please mother (voiced

with perfect dismissiveness by Julie

Andrews). That much is obvious

om away, so the final-act

reats to keep them apart don’t

em seem quite so menacing.

“Despicable Me” throws every-

ingthing it’s got at us, though — some-

times literally. The 3-D gimmick of

lingering stuff at the audience gets

layed up for knowing laughs here,

pecially during the closing cre-

its. Kids will dig it, adults will smile

with amusement, and no one will be

any different afterward than they

ere walking into the theater.
Paia Mantokuji o-bon is this weekend

PAIA — The Paia Mantokuji So- to Mission’s o-bon will be held Friday and Saturday evenings on the temple grounds, 253 Hana Highway, across from the Paia Community Center.

Services will start both nights at 6, followed by bon dancing at 8.

Maui Taiko will perform Friday, and Zenshin Daiko on Saturday. Mantokuji Taiko will provide its Japanese beat both evenings.

There will be show fun, bento, hot dogs, shave ice and more for sale.

For more information, call 579-8051.

UH Center-Maui to give information in Kihei

KIHEI — The University of Hawaii Center-Maui representatives will be stationed at Long Drugs in Kihei from 11 a.m. to 2 p.m. Thursday to provide information on programs, classes and new degree programs.

UH Center officials will answer questions about certification, four-year bachelor’s and master’s degree programs that may be obtained on Maui through UH-Ma’akua, UH-West Oahu and UH-Hilo. Other information will explain fall classes through Maui Community College that students attend at the center’s Kihei classroom, and new degree programs coming up.

The UH Center-Maui serves as a liaison for Maui residents interested in obtaining degrees and certifications without having to leave Maui.

For more information, contact Marty-Jean Bender at 875-5979 or by e-mail at mjbender@hawaii.edu.

MCC Weekend College program explained

KAHUULI — An informational session on Maui Community College’s MCC Weekend College program will be held at the Wailuku campus on Tuesday, July 14.

Kahului Public Library (873-3097), 4 p.m. Two will be on Saturday, Lahaina Public Library (662-3950), 11 a.m., and Makawao Public Library (573-8785), 3 p.m.

The hourlong program is recommended for children of all ages and is sponsored by the Maui Friends of the Library.

For more information, call the hosting library.

Rummage sale slated at Ala Lani church

KAHUULI — A rummage sale will be held Saturday, 8 a.m. to 1 p.m., in the church’s Founders Hall, 50 S. Papa Ave, near the intersection with Kaahumanu Avenue.

There will be rummage, plants and baked goods for sale.

The money raised will support the capital campaign for Camp Mekokiko, a retreat property owned by the Hawaii District United Methodist Church. There is a plan to build bunkhouses, cottages and a chapel on the 36.5-acre mountain site on the lower slopes of Mauna Kea at the northern end of the Hamakua coast on the Big Island.

For more information on the rummage sale, call 877-0388 or see Web site aalanianc.org.

International, Israeli dancers take stage

KAHUULI — “Great music and dances from all around the globe” will be offered from 1 to 3 p.m. Sunday when an international and Israeli dance festival is staged at the Queen Ka’ahumanu Center.

It will be sponsored by the Jewish Congregation of Maui and Grace Church.

For more information, call Dan Zofi at 280-1051.

Zofi leads free sessions of the Maui International and Israeli Folk Dancing Group on Tuesday evenings at the Queen Ka’ahumanu Center.

LAHAINA — A $43,000 grant from a foundation with West Maui ties will help Lahainaluna High School boost its agriculture department and biotechnology program.

The Makana Aloha Foundation gave the school the donation, which will help repair a tractor and purchase equipment needed to expand the biotechnology program. Gunars and JoRene Valkirs, founding directors of the The Makana Aloha Foundation, have donated $35,000 of the $43,000 grant to purchase equipment.
A Higher Education Is Closer Than You Think

UH West O‘ahu Distance Learning Informational Session
July 15, 2010, 6:00 p.m.
Laulima Room 102
(UH Maui College Campus)

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didn't know what I wanted to do, either. I didn't want to go to college, the military didn't interest me, and nothing I could think of seemed appealing.

My parents had factory jobs — Dad in quality control and Mom in assembly. They talked me into filling out an application at the plant. I did so grudgingly and was hired. I figured I'd stay one or two years and then find something I liked better.

This September I have worked there 32 years. I have enjoyed laying off and reorganize, a move to another town and the sale of the product line I started on. I consider the job I'm doing now to be my dream job, and I enjoy going to work every day.

My advice to "Hopeless" is to try something he may think he won't like, give it a chance, and see how he feels in a couple of years. He may be surprised by what he discovers.

— Happy And Satisfied In Ohio

DAR:** Great advice! It never hurts to give something a try before deciding you don't like it.

Read on for more suggestions:

**DEAR ABBY:** I would encourage "Hopeless" to take college courses at a community college. This often leads to finding one's Volunteering and/or get a part-time job. If nothing else, those experiences can eliminate some fields of endeavor or spark an interest in something he has not yet considered.

— Vocational Rehabilitation Counselor In Murphy, N.C.

**DEAR ABBY:** "Hopeless" should sign with a temp agency. I worked as a temp during my college breaks and was introduced to various office settings, technologies, and career opportunities. One summer, a temporary placement — answering phones and doing clerical work — led to a higher-level position the following summer after graduation. I took it and couldn't have been happier.

"Hopeless" shouldn't wait for other people to decide his future, but rather take steps towards it himself.

— Jan In Carlsbad, Calif.

**DEAR ABBY:** There are hundreds of jobs that provide a good living — plumber, electrician, bricklayer, construction worker, appliance repairman, stonemason. The list goes on. These are jobs that keep the world spinning and keep us in the comforts we enjoy.

If "Hopeless" doesn't know what he wants, he might consider taking a year to work with AmeriCorps, or the Peace Corps or Habitat for Humanity. If he uses his imagination, he can make a difference in the world.

— Keeping It Real In New Hampshire

**DEAR ABBY:** Are you one of the many who have heard of Abigail Van Buren, also known as Dr. Ann Landers? Abigail Van Buren is a real person, a retired newspaper columnist who was born in 1908 and died in 2018. She wrote for the Chicago Sun-Times from 1947 until her death. She was a well-known and respected advice columnist for many years.

Abigail Van Buren was born in Washington, D.C., on November 22, 1908. She attended Radcliffe College, but did not complete her degree. After graduating from high school, she worked as a secretary before becoming a columnist. She began her column in 1947, and it ran until her death in 2018.

Abigail Van Buren is known for her advice on all sorts of topics, from personal relationships to career advice. She was also a strong advocate for women's rights and was a prolific author, writing over 1,000 books.

Abigail Van Buren's column was syndicated in newspapers across the United States and internationally. She retired from writing the column in 2003, but her archives are still available online.

Abigail Van Buren is considered one of the most influential advice columnists in American history. She was a trailblazer for women in the field of journalism, and her advice continues to be read and followed by millions of people around the world.

— Dr. Ann Landers